



Workshop & Showroom, The Joinery Works, Alweston, Sherborne, Dorset, DT9 5HS
T: 01963 23219 F: 01963 23053 info@fcuffandsons.co.uk www.fcuffandsons.co.uk

GUIDE FOR HOMEOWNERS

F Cuff & Sons customer guide for fitting of joinery on site during the COVID-19 outbreak.

Before our visit:

- To make sure that it is safe to enter your home we will contact you the day before arrival.
- We will need to postpone if:
 - Any person in your household has had COVID-19 symptoms, however mild, within 14 days of the installation date or
 - Any of our staff connected with your job are having to self-isolate.
- Move all ornaments, picture frames and plants etc. away from the area in which we will be working.
- Decide if there are toilet facilities that we can use, or if not contact us re hiring a portaloos at an additional cost of approx. £50 per day.

During our visit:

- We will cover furniture and carpets etc. in the areas that we are working.
- We will comply with social distancing guidelines whenever possible or face coverings will be worn, as should you.
- We will wash or sanitise our hands regularly, including before entering your property.
- We will open windows to provide additional ventilation.
- Please try not to come into the rooms that we are working in. If we have any questions or issues we will come and find you to discuss.

After the work:

- We will sanitise all areas we have come into contact with.
- We will vacuum each room we have used.
- We won't shake your hands – please don't be offended!
- Wait until we have left before entering the areas we have worked in, if possible.